

Terms of Guarantee

- 1. The product is guaranteed by WaveMotion S.A. or the "Company". Claims which differ or extend beyond what is stated in this warranty shall be excluded, except those expressly provided for by the provisions of applicable law.
- 2. The Company warrants exclusively to the user (Customer), who has purchased the product, that the product is compatible with the public statements published by the manufacturer of the house regarding the specific characteristics of the product and in particular what is stated in the advertising material, in the press releases, as long as they are identical to the information communicated by the manufacturer of the house or the Company and in the instruction booklet.
- 3. The warranty is valid for twenty-four months (24) from the date of purchase of the product from an authorized dealer, provided that no circumstances exist which may limit or exclude this warranty (e.g. but not exclusively or with limitations in this respect: improper use, use of non-authentic additional parts, attempted repair or generally any kind of interference by unauthorized parties and any other evidence of improper use of the product). However, all components, ornamental elements, elements subject to wear and tear and elements for which it is impossible to prove proper use are expressly excluded from the guarantee.
- 4. When submitting a request for the application of the warranty, the Customer must send with the product a copy of the warranty stub, fully completed and stamped by the sales outlet, as well as a copy of the receipt or purchase invoice, in order to prove that the warranty is still valid.
- 5. The application of the warranty means the repair of the parts of the complete object. Under no circumstances does the Company undertake to replace the device or to compensate the buyer financially unless the Company itself deems it appropriate. In any case, the Company may repair part or all of the product using new or restored parts at its discretion. The repair will be carried out within a reasonable period of time from the date of delivery of the product to the Head Office or one of the Company's Authorised Technical Support Centres. This warranty, as well as any supplementary documents issued by the Company or documents issued for tax purposes validating the repair of the product or its individual parts, will be deemed to have been transferred to the device so repaired for the remainder of the original, contractual, time period based on the following:The warranty period for the repair, solely with respect to the items repaired pursuant to this paragraph, shall be 90 days from the date of delivery by the Company or their authorized representatives, or the remaining warranty period specified for the original part so long as it is longer than the aforementioned 90 days.
- 6. The Company and its authorized agencies shall in no event be liable for any damages (including but not limited to direct, indirect, incidental, special or consequential loss or damage resulting from loss of data, savings or profits arising out of or related to the use of this product) even if the Company and its authorized agencies have been advised of the possibility of such damages. Accordingly, the Company and its authorised agencies shall not be liable for any potential or actual damage resulting from loss of use during the period of performance of the repairs, provided that they are carried out within the time and approximate deadlines set out in paragraph 4 above, and the customer shall not be entitled to raise any objections, complaints, exceptions or claims, even after these deadlines have been exceeded.



- 7. This warranty does not cover malfunctions caused by accidents, misuse or misuse, modifications, humidity or corrosive environments, shipments or unorthodox conditions, operations, etc.
- 8. In accordance with the provisions referred to in paragraphs 3 and 4, which relate to the conditions of validity of this guarantee, the latter will be considered null and void: if the documentation referred to in paragraph 4 has been falsified, altered or is illegible, if the model and/or serial number of the product has been modified, removed or is missing, if one or more interventions have been made in the product in advance by an unauthorised technician or if the machine has been tampered with, if the product has been modified and/or adapted to a specific application, if the product has been tampered with or tampered with by an unauthorised technician or if the machine has been tampered with, if the product has been tampered with, if the product has been tampered with or adapted to a specific application.
- 9. This product should be sent for appropriate work, together with a description of the problem encountered, exclusively to an Authorised Company Technical Support Centre. The risks and costs of transportation shall be borne solely by the Customer.