



## Return Application

Thank you for choosing [www.wavemotiongallery.gr](http://www.wavemotiongallery.gr) for your purchases.

If for any reason you wish to return a product that you have purchased from our online store, exercising the right to withdraw from the purchase contract, then you must send us the completed form below, taking into account the following points:

- Returns can only be made if the product is undamaged, with sealed packaging and the return is made within 14 days from the original date of purchase of the product. Please note that cases where the returned product is not in the condition described above cannot be returned.
- If the return is approved, credit will be given after the returned product has been inspected and it is determined after inspection that it is subject to a replacement or credit process as outlined above.
- If for special reasons a return of a case of a product not in its original condition is accepted, or it is determined after receipt by checking its condition at our distribution center, or it is depreciated in value for any reason, then the company will pay part of the price according to the condition of the product and its current market value which will be determined for the specific case. In any case, prior to crediting there will be a notification to this effect.
- The refund of any paid price or part of it, if subject to a procedure of reduction of the refunded amount, will be made by issuing a Gift Voucher for the next purchase.
- [www.wavemotiongallery.gr](http://www.wavemotiongallery.gr) reserves the right to reject any refund request without the obligation to justify this decision.

The return of the product will be made by your own transportation and cost, within 5 calendar days of receiving notification that the Return has been approved. If the return is for the wrong product, i.e. if the product we sent you is different from the one you ordered then the return will be at our own cost.

### **Return instructions:**

The product must be accompanied by this Request Form, which must be **approved and have the "Return Number" completed.**

The parcel must necessarily be accompanied by a **"Copy of the Purchase Document"** and with the return form at the point where the "Return Number" is indicated **taped to the outside** in a prominent place.

### **WaveMotion A.E.**

33, Palaiologou Str., Chalandri, 152 32

T. +30 214 4087 777 | E. [gallery@wavemotion.gr](mailto:gallery@wavemotion.gr)



Fill in your details:

Name	
Address	
City / Post Code	
Email	
Phone Number	
Mobile Number	
Purchase Date	
Part Number	
Serial Number	
Quantity	
Description	

\* If it is an Electronic Device, it is necessary to fill in the "Serial Number" written on the device in order to proceed with the application.

\*\* Please describe the problem as detailed as possible.

**Condition of the products - packaging / Reason for return / Comments:**

Proceed with the shipment of the product only if the application has been sent to you with the completed "Return Number", making sure that the product is properly packaged. The parcel must necessarily be accompanied by a "Copy of the purchase document" and with the return form at the point where the "Return Number" is indicated stuck on the outside in a prominent place.

**ATTENTION!** Shipments without a Return Number and a copy of the purchase document will not be accepted.

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